Compliance Concerns?

PATIENT COMPLAINTS - CALL PATIENT RELATIONS
CANTON-POTSDAM HOSPITAL (315) 261-5050
GOUVERNEUR HOSPITAL (315) 535-9362
MASSENA HOSPITAL (315) 842-3025

CONFIDENTIAL COMPLIANCE HOTLINES
CANTON-POTSDAM HOSPITAL (315) 261-5005
GOUVERNEUR HOSPITAL (315) 535-9476
MASSENA HOSPITAL (315) 769-4387

Please give us the opportunity to address your concerns before you exercise your right to speak with regulatory agencies.

OTHER IMPORTANT NUMBERS
USDHHS (OIG) 1-800-447-8477 (FOR FRAUD/ABUSE)
NYSDOH 1-800-804-5447 (FOR COMPLAINTS ABOUT HOSPITAL CARE)
DNV (Accrediting Organization) 1-866-523-6842 (FOR COMPLAINTS ABOUT HEALTH CARE ORGANIZATIONS)

For more information visit the Office of Inspector General online at oig.hhs.gov/fraud/hotline