

Nondiscrimination Disclosure Statement

Discrimination is Against the Law

Canton-Potsdam Hospital and Gouverneur Hospital comply with applicable Federal civil rights laws and does not discriminate on the basis of immigration status, race, language, color, sex, national origin, disability, religion, age, sexual orientation, or gender identity. Canton-Potsdam Hospital and Gouverneur Hospital:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

To request these services contact the CPH Director of Patient Experience at (315) 261-5050, or the GH Chief Compliance Officer at (315) 714-3110.

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| ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-315-261-5050 | 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-315-261-5050 | ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-315-261-5050 |
| ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-315-261-5050 | 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-315-261-5050 | ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-315-261-5050 |
| זענען, אידיש רעדט איר אויב: אויפמערקזאם פריי סערוויסעס הילף שפראך אייך פאר פארהאן אפצאל פון 1-315-261-5050 | କ୍ଷମା କରନ୍ତୁ ଚଳାଣି ଚଳାଣି ଚଳାଣି, ଚଳାଣି ଚଳାଣି ଚଳାଣି, ଚଳାଣି ଚଳାଣି ଚଳାଣି ଚଳାଣି। ଚଳାଣି କଲମ୍ବ 1-315-261-5050 | UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-315-261-5050 |
| خدمات فہم لہ لغت، انکر تہ تحدث ک نت إذا: ملاحظۃ ات صل ب الامجان لک تہ توافق ر ال لغویۃ الامساعده 1-315-261-5050 ب رقم | ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-315-261-5050 | ک و آپ تہ و ب بین، ب ول تے اردو آپ اگر: بخ بردار د سد تہ یاب م میں مافت خدمات یک مدد کی زب آن 1-315-261-5060 کال ب بین |
| PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-315-261-5050 | ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-315-261-5050 | KUJDES: Nëse fllitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-315-261-5050 |

If you believe Canton-Potsdam Hospital or Gouverneur Hospital has failed to provide these services or discriminated in another way on the basis of immigration status, race, language, color, national origin, age, religion, disability, sexual orientation, gender identity, or sex, you can file a grievance with: CPH's Director of Patient Experience at 50 Leroy Street, Potsdam, NY 13676; Phone: (315) 261-5050; Fax: (315) 261-6404. Or with GH's Chief Compliance Officer at 77 West Barney Street, Gouverneur, NY 13642; Phone (315) 714-3110. If you need help filing a grievance, the Director of Patient Experience or the Chief Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201; or phone: 1-800-368-1019 (800-537-7697 (TDD)). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Additional information can also be found at <https://www.lep.gov/>