

**St. Lawrence**  
**Health System**

## **Compliance Concerns?**

**Canton-Potsdam Hospital**

**PATIENT COMPLAINTS - CALL PATIENT RELATIONS (315) 261-5050**  
**CONFIDENTIAL COMPLIANCE HOTLINE (315) 261-5005**

**Gouverneur Hospital**

**PATIENT COMPLAINTS - CALL SOCIAL WORKER (315) 535-9362**  
**CONFIDENTIAL COMPLIANCE HOTLINE (315) 535-9476**



**Please give us the opportunity to address your concerns before you exercise your right to speak with regulatory agencies.**

**OTHER IMPORTANT NUMBERS**

**USDHHS (OIG) 1-800-447-8477 (FOR FRAUD/ABUSE)**

**NYSDOH 1-800-804-5447 (FOR COMPLAINTS ABOUT HOSPITAL CARE)**

**DNV (Accrediting Organization) 1-866-523-6842 (FOR COMPLAINTS ABOUT HEALTH CARE ORGANIZATIONS)**

For more information visit the Office of Inspector General online at [oig.hhs.gov/fraud/hotline](http://oig.hhs.gov/fraud/hotline)