



Compliance Concerns?

PATIENT COMPLAINTS - CALL PATIENT RELATIONS

CANTON-POTSDAM HOSPITAL (315) 261-5050

GOUVERNEUR HOSPITAL (315) 535-9362

MASSENA HOSPITAL (315) 842-3025

CONFIDENTIAL COMPLIANCE HOTLINES

CANTON-POTSDAM HOSPITAL (315) 261-5005

GOUVERNEUR HOSPITAL (315) 535-9476

MASSENA HOSPITAL (315) 769-4387



Please give us the opportunity to address your concerns before you exercise your right to speak with regulatory agencies.

OTHER IMPORTANT NUMBERS

USDHHS (OIG) 1-800-447-8477 (FOR FRAUD/ABUSE)

NYSDOH 1-800-804-5447 (FOR COMPLAINTS ABOUT HOSPITAL CARE)

DNV (Accrediting Organization) 1-866-523-6842 (FOR COMPLAINTS ABOUT HEALTH CARE ORGANIZATIONS)

For more information visit the Office of Inspector General online at oig.hhs.gov/fraud/hotline